# ANNIVERSARY EDITION The Wexford Communicator

Signature:	Golf & Sponsorship Registration:   Sponsorship   Name   Name   Address   Postal code   Phone   Phone   Email   Tournament Sponsorships   Lunch Sponsor   S2,000   Promotions Sponsor:   S2,000   Promotions Sponsor:   S2,000   Contests Sponsor   S1,000   Hole Sponsor \$500   I would like to be a   Sponsor   S   Golf Registration:   Individual:   \$200.00   Foursome:   \$800.00   I would like to register   Individual   Poursome   other	1. Name       email         email       Phone         2. Name       email         email       Phone         3. Name       email         email       -         Phone       -         A. Name       email         email       -         Phone       -         Phone       -         Phone       -         Phone       -         Phone       -         Total Amount:       -         Method of payment:       Cheque (payable to The Wexford Residence Incometric)         Credit Card (Visa/ MC) only
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**REGISTERED CHARITABLE BUSINESS NUMBER: 118820216RR0001** 

# Spring 2018

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Spring 2018

# RNAO Best Practice Spotlight Organization



RNAO BEST PRACTICE SPOTLIGHT ORGANIZATION

The Wexford Residence recently became an RNAO (Registered Nurse's Association of Ontario) Best Practice Spotlight Organization designate. This is a major achievement and we are the first long-term care home in the City of Toronto to be selected to participate in this quality initiative.

Our acceptance letter stated:

"This new BPSO designation provides formal recognition for the commendable commitment and pioneering work of your organization and your nurses to successfully apply RNAO's guidelines to enhance patient care; build greater awareness about evidence-based practice; and create a winning BPG (Best Practice Guideline) team to advance and sustain guideline work....Symbolically, this new BPSO designation marks your organization as one striving to create a culture of excellence within Canadian health-care by spreading evidence-based strategies into daily nursing practice.

Your organization is part of a select and innovative group of twenty-one BPSO's that are eager to take on new challenges in forging innovative ways to promote the best in healthcare.

The logo design, a ray of light shining across a book, is the perfect icon for the "spotlight of knowledge" your organization represents within health care today."

Congratulations!

Cont. on page 6

# **ANNIVERSARY EDITION**

#### Spring 2018

# From Sandy's Des



This year The Wexford Residence celebrates 40 years of care and service to the community. This is definitely an accomplishment that is worthy of a great celebration and we have three major events planned. Two of these events will take place on June 16th, one

for residents, tenants and families, and the second event for our dedicated staff. The third event is on September 15<sup>th</sup>. This is a Fundraising Gala to be held at The Brighton Convention Centre, 2155 McNicol Ave at Kennedy Rd.

We hope you will join us for this amazing event and hear our keynote speaker Jowi Taylor, recount the history of Canada, through his Voyageur Guitar. I have heard him speak and was so impressed by his story that I had to have him come and speak at this event. Please plan to attend. You will not be disappointed!

On another note, the MOHLTC recently introduced new performance levels for all long-term care homes in the Province. This is publicly reported and is available on page 3. I am pleased to say that we are "In Good Standing"

There are four performance levels: In Good Standing, Improvement Needed, Significant Improvement Needed and License Revoked.

We also completed a resident and family satisfaction survey late last fall and the results are also very positive overall and are similar to previous years.

The one area that showed a decrease in resident satisfaction related to food, specifically the variety of the menu and that mealtime was pleasurable. A focus group was held with many of the residents who completed the survey and an action plan was developed to address their concerns. Overall, families were very satisfied with the care that their resident receives.

The Wexford is just completing another project called LTC e-connect. E-Health is leading the integration of electronic health care systems across the Province including the electronic medical record. We are going live on June 1st, 2018. More information is available in the Home.

If you would like to discuss any of the above, please do not hesitate to call me at 416-752-8879

#### Sandra Bassett



**OUR STORY** "THE HOUSE THAT LOVE

BUILT"

The Wexford Residence is a non-profit

charitable organization founded by the Brotherhood Foundation. The Brotherhood Foundation was an outgrowth of the Church of the Christian Brotherhood.

Today we are a vibrant seniors residence rooted in our Scarborough community, Our mission is to enrich the lives of the older adults we serve in our seniors programs and independent housing and long-term care.

..... Historical timelines on page 6



Thank you for helping us accomplish many of our fundraising goals through your participation in our Joint Charity Golf Tournament. We want you to know that your support is making a difference in the lives of the seniors at The Wexford and our partnering homes Mariann Home, Nisbet Lodge and Valleyview Residence. For the past 12 years we have raised funds that helped to fund important projects that directly benefit our seniors. Last year we used our share to purchase dementia art and reclining chairs. This year our revenue will go towards purchasing bed safety systems, including perimeter mattresses and bolster pads.

The sponsors for this year's tournament are:-

Lead Sponsor: Medical Pharmacies Banquet Sponsor: Achieva Health **Silent Auction:** Hub International **Golf Cart Sponsor:** F Shaw Management Consulting Inc.

There are several sponsorships still available. If you have not been a sponsor in the past, would you consider going the extra mile and fill one of the spots that is open?

Silent Auction Items— The Silent Auction continues to be one of the highlights of the Tournament. Every year, golfers take home great items: gift cards, entertainment & sports tickets as well as small appliances, just to name a few. Please consider donating one of these items for the auction.

For your convenience we have included the registration and sponsorship form on the back page. Complete and email to Clement Lo at clo@thewexford.org. **Telephone number is 416-701-2507** Or mail it to his attention at The Wexford Residence 1860 Lawrence Ave. East Scarborough ON M1R 5B1

For details about sponsorship, the tournament and the silent auction email Gwen Ramsay at foundation@nisbetlodge.com.

We look forward to seeing you on Tuesday June 19th!

#### The Wexford Communicator

13th Joint Charity Golf Tournament on Tuesday June 19th, 2018 at Remington Parkview Golf an Country Club Exchanging snow shovels for golf clubs! Something to look forward to!



# ANNIVERSARY EDITION

**OUR STORY** 

"THE HOUSE THAT LOVE

BUILT"

#### Cont. from page 2

#### 1919

March of 1919 the church was established by an Act of Incorporation in the Provincial Legislature. The first site for the church was the Erskine Presbyterian Church formerly at Elm and University Avenue.

#### 1948

The property was expropriated for the Hospital for Sick Children.

#### 1960

A new church was constructed at Blake and Grantbrook Avenue. 111 Maitland Avenue was the temporary home of the church until they could occupy the new building.

#### 1966

Declining membership and financial pressures made the closing of the church inevitable. The church was sold and the assets of the congregation from the sale of the church were put into a trust, and the interest on these funds was distributed to charitable Christian purposes.

#### 1972

The Brotherhood Foundation was formed with the purpose of building a nursing home or a similar project to help the aged.

#### 1978

With additional fundraising and assistance from various levels of Government The Wexford Residence was established and opened. It was known as "The House that Love Built"

#### 1995

The Wexford Residence was incorporated with its own Board of Directors assuming responsibility for management and operation of the facility.



for your support and generosity over the years. You helped us achieve our goal to provide a loving and caring home for our residents and tenants!!

We hope that you will join us in celebrating our 40th anniversary. It is a very significant milestone that you have played an important part in shaping our proud history.



# cont'd from page 1



The Wexford is one of just 7 long-term homes awarded this designation this year. In total, there are now 21 homes in the Province participating in this initiative, out of over 600 long-term care homes. This is a 3 year commitment from 2018-2021.

Julia Beckford, our Staff Development Coordinator and Quality Improvement Facilitator, is the project lead. We will have a number of different champions participating and our first champion, Pryanka Luthra, RN, is the 2<sup>nd</sup> floor Charge Nurse.

Although this program is sponsored by the RNAO, it is a multi-disciplinary team that will be implementing the various projects. Over the next three years we will be implementing the following Best Practices Guidelines:

- 1) Preventing Falls and Reducing Harm from Falls
- 2) Oral Health.
- 3) Best Practice Guidelines Person and Family Centered Care.

# **Inspection Information**

#### **Performance Level** In good standing Acts to address areas of concern with provincial incidents and corrects issues identified in high risk areas; generally manages complaints. As of December 31, 2017.

#### **Annual Inspections**

Resident Quality Inspection (RQI) Last RQI Inspection: February 9, 2017

#### Orders

Non-compliance

**Targeted Inspections** Inspecting Complaints, Critical Incidents & Others

#### Orders

Non-compliance

**Number of Targeted Inspections** 

Note: Performance Level and Annual Inspections data is updated approximately every three months. Performance Level is current as of December 31, 2017 and may have changed since then. Annual Inspections data is current as of March 31, 2018. Definitions

**Arrows:** An arrow - up or down - shows how the home compares to the provincial average Non-compliance: when an inspector finds that a requirement has not been met under the Long-Term Care Homes Act, 2007

Orders: direct instruction from an inspector and Director to comply with the requirements of the Long Term Care Homes Act, 2007

**Resident Quality Inspection (RQI):** a comprehensive inspection of a home on an annual basis

Targeted inspections: an in-depth investigation to inspect a complaint, critical incident or conduct a follow-up inspection

The views expressed in this publication are the views of The Wexford Residence and do not necessarily reflect those of the LHIN or the Government of Ontario.

#### The Wexford Communicator



standards for resident care and home operations; reports

LTC Home		Provincial Average
	0 ↓	0.61
	0 ↓	5.66
LTC Home		<b>Provincial Average</b>
	0 ↓	0.52
	0 ↓	2.54
	0	



# 1978 - 2018

The Wexford is celebrating 40 years of providing care and service to our senior's community. We are marking this milestone with a Fundraising Gala and Silent Auction to be held on Saturday September 15<sup>th</sup> at the Brighton Convention and Event Centre at 2155 McNichol Ave. Scarborough. (Kennedy Road & McNicol Ave.)

Our goal is to raise \$50,000 towards our future redevelopment. To date, we have received several sponsorships to support this event:

- Platinum Sponsor: Paul O'Connor Funeral Home
- Silver Sponsors: Medical Pharmacies, Sunbright Linens, Drs Larry & Tommy Bacher and Absolute Alliance.
- Silent Auction Sponsor: Achieva Health
- Promotions Sponsors: Aramark Canada and Ataja Electrical Services Ltd.

The theme of the Gala is "The Story of Canada as You've Never Heard Before" presented by Jowi Taylor. He tells the history of making his Voyageur Guitar with 64 pieces of Canadian history and weaves his story with music, history and culture in a very compelling and inspiring presentation. One of the highlights of his presentation will be an opportunity for you to have your picture taken with this famous guitar played by many famous Canadians.

For more information you can contact Bree Grant at bgrant@the wexford.org. or 416 752-8878 You can purchase your tickets by completing the **RSVP** on the following page.



Ford Residence Inc. vites you to Gala and Silent Auction our 40th Anniversary
At ivention and Event Centre col Ave. Scarborough day September 15 <sup>th</sup>
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On Saturday September 15 <sup>th</sup> 5:00pm Cocktails							
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