

## Wexford Family Liaison Council Meeting Notes – January 31, 2023

At our Wexford Family Liaison Council meeting on January 31, 2023, our invited guest was Wayne Connelly. Here are some notes from today's meeting:

- We reviewed the 2022 Satisfaction Survey results. I have invited Grace Arnedo to join us at our next meeting on February 28 to discuss this information. Grace is the person who reads the questions to residents who are unable to complete the survey independently and tabulates their responses.
- The Wexford management team will be holding Strategic Planning meetings in Feb./Mar. to update the Wexford Residence Mission, Vision and Values. I will be attending these meetings and will share information when it is available.
- The Wexford will be starting a major construction project in the Spring to install sprinklers on all floors. The project is expected to last approximately 24 – 26 weeks. Details will be shared with families when they are available.
- Wayne Connelly will continue to send out e-mails when there is an outbreak. Other e-mails will be sent out with important information/updates as needed.

Barbara Retz, a family member, shared that she is now the family member on the Wexford Ethics Committee. If you become aware of any ethics concern, please send it to me and I will pass it along to Barbara so she can take it to the Ethics Committee to be addressed.

We talked briefly about how important a family council is as a support for family members. FYI, here is the definition of a Family Council:

“A Family Council is a group of family members and friends of the residents of a long-term care home (LTC) who gather together for peer support, education, and to improve the experiences of all people in long-term care.”

I always welcome your feedback on future topics for Family Liaison Council meetings. We can arrange for internal and external guests to join our meetings to share important information and education on relevant topics that are important to family members.

Our next meeting is scheduled for Tuesday, February 28 at 2 p.m. via Zoom. As mentioned above, Grace Arnedo will be our invited guest. Please let me know of any important topics that you would like to cover at future meetings. If you are not available to attend the meeting in person, please send them to me via e-mail. We will review all of the suggestions and prioritize them.

Regards,

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