

Wexford Family Liaison Council Meeting Notes – March 28, 2023

At our Family Liaison Council meeting on March 28, our invited guest was Wayne Connelly, CEO. He shared an update on the upcoming Sprinkler installation at The Wexford. The Ministry has approved the project proposal. Information sessions will be scheduled for families to understand the plan to complete this project. He also shared that The Wexford is currently reviewing their strategic plan for 2023 to 2025. More information will be shared when the review is completed.

I had recently sent out a survey asking for family members input on 3 topics: a social with Residents Council, Gardening with Residents and the format for future meetings. Thank you to everyone who responded. Here is a brief summary of the results:

- Social with Residents Council – 7 people preferred a weekday and 8 people preferred a weekend – this event has now been scheduled for Tuesday, April 25 at 2 p.m. immediately following our Family Liaison Council meeting that is scheduled to start at 1 p.m.
- Gardening with Residents – 4 people preferred a weekday and 6 people preferred a weekend – one family member suggested that we set up a committee to plan the work – since we won't be able to do any outside gardening until after Victoria Day, there will be plenty of time to set up a planning committee. I will discuss this with Leanne and update you on when we will start planning this work and to ask for people who are interested in joining the planning committee.
- Format for Future Meetings (face-to-face, Zoom only or Hybrid) – 7 people preferred face-to-face and 3 people preferred Zoom only. All respondents wanted the option of Zoom. Based on this feedback, I will be scheduling all future meetings as Hybrid. We will meet face-to-face in the Wexford Boardroom and a Zoom link will be available to access the meeting. Our first face-to-face meeting is scheduled for Tuesday, April 25 starting at 1 p.m.

During the pandemic, we have been meeting monthly via Zoom. Now that we are going to be able to go into The Wexford for face-to-face meetings, I will be introducing Family Council education topics about the role of Family Councils in long-term-care so we can discuss how our group can contribute to a positive long-term-care experience for our loved ones.

The Ministry of Long-Term-Care recently updated the legislation for long-term-care in Ontario. That legislation is called "Fixing Long-Term Care Act, 2021". Coming out of that new legislation, the Residents Bill of Rights has been updated. Previously there were 27 rights and that has been increased to 29. The new two rights weren't just added to the end of the original list, all of the rights have been re-ordered. In April, I am expecting that I will be able to get copies of the updated rights in a form that can be shared. As soon as I get copies of the updated publication, I will start to share a couple of Residents rights in our monthly meetings to ensure we are all up to date.

I would like to remind you that if you have any concerns about the care of your resident, please escalate your concerns up to RPN, RN in Charge, Nurse Manager, Director of Care or the CEO. Family Council handles group concerns, not individual concerns. If you have any concerns, please raise them through the escalation process so they can be addressed immediately by the administration.

I welcome your comments and suggestions regarding our active Family Council.

Regards,
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