

Wexford Family Liaison Council Meeting Notes – April 25, 2023

Our Family Liaison Council meeting on April 25 was our first Hybrid meeting. Some of us were in the Boardroom at The Wexford and some joined the meeting via Zoom. We will continue to meet this way for the foreseeable future.

We reviewed a document titled “Family Council 101” to introduce members to the guidelines for Family Councils. During the pandemic, it wasn’t possible for us to do any group activities within Wexford. Now that the pandemic is over, I would like to see our family council return to a new “normal” group. I also shared two documents from the Ontario Ministry of Health’s “Fixing Long-Term Care Act, 2021”. One is Family Council and covers all of the information about Family Councils in Ontario. The other document is “Residents: Rights, Care and Services” and covers all of the residents’ rights. I will be adding Residents’ rights to our discussion for our future meetings to cover 2 rights per meeting. All three documents that were shared at the meeting are attached. Also in a future meeting, we will update our Terms of Reference.

Following our meeting, I sent some questions to The Wexford for an update. Here are the questions and the responses are in blue:

1. Are volunteers coming in again? Based on my recent experience, I noticed that you have volunteers coming in to help with Saturday Bingo and Sunday Church service/hymn sing. Are volunteers coming in for any other activities? *Yes, we’ve had volunteers coming in for a number of months now, however we lost a lot of volunteers over COVID who did not return for various reasons. So we are slowly getting new volunteers in which is proving to be very difficult. We have volunteers running our Wednesday hymn sing, volunteers running the café and helping with weekend programs. A lot of the new volunteers don’t have availability other than the weekend (students).*
2. Will the 7th floor continue to have Brian coming in on a regular basis? *Brian returned in April for the first time since before COVID. He will be going to each floor once per month going forward.*
3. Are you doing a Montessori approach on the 7th floor? *Some of our programs are Montessori based, but in order to do a whole floor as Montessori approach, all staff (not just activation staff) need to be trained in it which they are not.*
4. Are the mechanical pets and dolls back out for residents? *We have never removed the pets and dolls. If we feel a resident would benefit from a pet or doll, it needs to go through our BSO Coordinator Lauren in order to have a pet/doll assigned to a resident and tracked. We have protocols for infection control and are not leaving them out for all residents to share.*

After our meeting, we met with the Residents council to introduce the family council to them.

Quick Updates:

- The Wexford Sprinkler project has been delayed until early June. Wayne Connelly will be organizing family meetings for approximately 3 weeks ahead of the start of the project.
- The Wexford licence is scheduled to expire on June 30, 2025. Following the completion of the sprinkler project, the licence will be extended to June 30, 2030
- Spring cleaning will include window cleaning and the property around the building.

Our next meeting will be on Tuesday, May 30 starting at 2 p.m.

Regards,

Linda Strome

Chairperson, Wexford Family Liaison Council

e-mail: lstrome@rogers.com

416-752-7320