

Wexford Family Liaison Council Meeting Notes – February 20, 2024

In our Wexford Family Liaison Council meeting on February 20, 2024, our invited guest was Albina Lynnyk, Dietitian at the Wexford.

Albina shared a PowerPoint presentation about the role of registered staff in nutrition care. Some highlights of this presentation are what is monitored by the registered staff as part of the overall nutritional care for our residents. Residents' weight and height is monitored on a monthly basis and if there is a significant weight change, there is a referral to the registered dietitian. The registered staff are responsible for recording and monitoring hydration and nutrition intake daily for each resident. When there is a significant change, the registered staff will notify the dietitian. The full PowerPoint presentation is attached for your reference.

Barbara and Grace reminded us that it is very important that both sides of each Resident's Goals of Care are completely filled out. The back side of the form is for providing funeral arrangements. Even if you have not yet completed arrangements, please make sure to answer the first two questions: **Have you made funeral arrangements:** YES NO

Have you made arrangements for funeral home to pick the body up: YES NO

You will be asked to review and update the Goals of Care following the annual Care Conference.

Two Wexford policy documents are attached for you to review:

- ✓ Policy #6.51 "Reporting & Disclosing Resident Safety Incidents".
- ✓ Policy #6.71 "Safety Incident Management"

The content of these policies has not been changed since the last review, but Family Council reviews the policies every two years. Some of you may not be aware of these policies. This is a good opportunity for you to become aware of these policies. Family Council will be reviewing other policies as needed.

In a previous meeting we said we would provide information about the doctor's fees to filling forms or writing a letter. This new document is attached for your reference.

We continued our discussion on the admission day process and how it could be improved. Barbara and Grace are continuing to look for opportunities for improvement. This topic will stay on the agenda for our monthly meetings.

Our next meeting is scheduled for Tuesday, March 19 starting at 2 p.m. via Zoom and in the Wexford Boardroom. Our invited guest will be Wayne Connelly. The topics on our agenda for that meeting so far are:

- ✓ Satisfaction Survey results
- ✓ Staff recognition from family members—brainstorm ideas
- ✓ Plans for painting the walls on all floors and any other work planned for 2024

If you would like to receive a copy of the monthly activity calendar that is posted in your resident's room, please let Linda know. They are e-mailed as soon as they are available at the beginning of each month. They are a good way to plan your visits especially if you want to attend the entertainments events with your resident.