

Wexford Family Liaison Council Meeting Notes – January 21, 2025

Our Wexford Family Liaison Council meeting was held on January 21, 2025. Our invited guest was Wayne Connelly, CEO of The Wexford.

Our next meeting is on Tuesday, February 18, starting at 2 p.m. in person in the Conference Room or via Zoom.

From our Discussion with Wayne:

- Work continues on improving the admission package – reviewing all of the documents and separating out the ones that need to be signed from the for information only – the goal is to shorten the amount of time a new resident’s family member need to spend with completing the required paperwork
- The new comforters are ready to be distributed – they will be held until the current outbreaks are over
 - The plan is to replace the Wexford provided orange bedspreads first
 - If your resident has a personal bedspread and they do not want to replace it with a new Wexford provided comforter, please let Grace know.
- A request for proposal has been sent out for painting the hallways and replacing damaged ceiling tiles
 - This work is expected to be completed during April/May/June
- The chapel is being converted to a multi-faith room
 - Please send suggestions for naming this space to Linda at lstrome@rogers.com

Family Member Discussion after Wayne left meeting:

- Suggestion: send out vaccine authorization forms prior to the start of flu season and before the vaccines arrive in order to ensure they can be administered as soon as possible
 - Linda will share this suggestion with the Directors of Care
- Family Councils Navigation Guide
 - We discussed how we can make copies available for family members to reference
 - Possible locations are 1 copy/floor; 1 copy in the sitting room; 1 copy at reception
 - Linda will request printed copies
- Essential Caregivers – if you want to be registered as an essential caregiver for your resident and have not yet been trained to be an essential caregiver, please contact Paula Rock-Cooper at prock@thewexford.org
- Prior to COVID, the Family Council hosted a social for the residents once a year. We would like to restart doing this later this year. More information on this topic to come.

Education Topics

- The virtual Palliative care education series being presented by Centres for Learning, Research and Innovation in Long-Term care are continuing. The schedule for the last 3 presentations (all at 1:00 to 2:30 p.m.) is:
 - Talking About Medications on January 30
 - Grief & Bereavement on February 20
 - Caring for yourself on March 13
- We will be organizing an information session with a local funeral home. They will be able to answer all of your questions of what you will need to do when someone passes away. We would like to schedule this information session when most family members who are interested in this presentation can

attend. If you are interested in attending this education session, please send an e-mail to Linda indicating your interest in the topic and what day and time would work for your schedule (e.g. Monday through Friday or on a weekend and morning or afternoon). We will try to schedule this session when the most people can attend. Refreshments will be provided, so we will need confirmation of plans to attend.

We welcome your comments.