Wexford Family Council Meeting Notes – January 2026

Wexford Family Members,

Our monthly Family Council meeting was on Thursday, January 22. Our invited guest was Leanne Daniels, Director of Programs and Services.

Leanne updated us about the Residents' Council:

- Monthly meeting and all residents are welcome to attend. The residents who attend are mostly higher functioning and average attendance at their meetings is 15-20 residents.
- Ontario Association of Residents' Councils (OARC) is a resource similar to Family Councils Ontario (FCO) for Family Councils
- Funding is provided by the Ministry. Ministry inspection reports are shared at the meeting
- A regular topic is to vote on meal and snack times a few times in the year
- Leanne is their assistant and currently also is leading the discussion. They do not have elected positions, they are a town hall format. The agenda and minutes are published by Leanne after approval by 2 residents. The minutes are posted on the Activation bulletin board on every floor.
- Family members do not attend the Residents Council meeting. Family members have their own Family Council meeting to attend for updates about The Wexford.
- There is a review of 3 rights from the Residents Bill of Rights at each meeting. The discussion about each right includes how it applies at The Wexford.

Discussion

Grace shared the results of the 2025 satisfaction survey. This survey is sent out every fall to family members and the information is gathered via Survey Monkey online. The Wexford closely reviews the data and works on continuous quality improvement based on the information gathered from family members and residents. The results are attached to this email.

When a resident passes away, their picture and death notice are posted near the kiosk. If they pass away at The Wexford, there is an honour guard in the lobby when they are leaving The Wexford for the last time. This is an opportunity for staff to say a few words about them.

The work to transition the chapel (across from Wayne's office) to a multi-faith space is almost complete. We will let you know when that space is available for use. It will be called the MultiFaith and Reflection Room.

Activity items for family members to use when visiting family members are available. Speak to the activation staff on your resident's floor to find out where they are and how to access them. For example, the 7th floor has a cabinet with activity items.

You will find some documents attached to this message that we would like you to review. These documents will be discussed as part of our next meeting. If you will not be attending our meeting in February, we will appreciate it if you can send your comments to Barbara and Linda to include with the February discussion. The attachments are:

- Policy 6.51 – Reporting & Disclosing Resident Safety
- Policy 6.71 – Safety Incident Management
- Alzheimer's Family/Friend Caregiver Education Topics for a presentation in March – please send us 2 topics you would be interested in and we will schedule the most requested topic for our March meeting. If we have more topics than we can cover in March, we will schedule another presentation later this year

Upcoming Family Council Meetings:

February 19 – Fida AlKhatib, Director of Care – Palliative Care at The Wexford
March 19 – Alzheimer's presentation – topic to be confirmed

We welcome your comments on these possible topics. If you have a topic or presenter that you would like us to coordinate, please send your comments to Linda at lstrome@rogers.com and Barbara at blk350z1@gmail.com

Regards,
Linda Strome and Barbara Retz
Co-Chairs of the Wexford Family Liaison Council