

## **Wexford Family Liaison Council Meeting Notes – September 11, 2025**

Wexford Family Members,

Our Wexford Family Liaison Council meeting was held on September 11, 2025. Our invited guest was Wayne Connelly. Grace Arnedo did a presentation on the role of a Social Worker.

Our next meeting is on Thursday, October 30, starting at 2 p.m. in person in the Conference Room or via Zoom. Our guest speaker is Elizabeth Marsh, CPA, CA, and also a Wexford Family member. The topic of her presentation is the Disability Tax Credit. The Disability Tax Credit (DTC) is a non-refundable tax credit created by the Canadian Government and the Canada Revenue Agency (CRA) and its purpose is to reduce the amount of income tax Canadians with disabilities and/or their families and supporters would have to pay annually.

Elizabeth wants to be able to help people gain an awareness of how they can be assisted with the financial implications of disability in their family. She will explain how to apply to the program, the ability to amend previous year's tax returns, the financial advantages to the resident as well as the financial advantages to their families.

### **Wayne Connelly Update**

- The Wexford licence has been extended to 2030
- The development project team is still looking for land to build a new building for 256 beds (we currently have 166 beds). Wayne will provide updates when there is more information.
- New bedspreads for resident's beds will be distributed shortly and will be put on any of the resident's beds that have the older orange bedspreads. If a resident has a personal bedspread, they will not be replaced. However, if you are interested in having the Wexford put a new bedspread on your resident's bed to replace their personal one that can be done after the orange bedspreads have been replaced. We will let you know who to contact to request a new bedspread for your resident.
- A painting contract has been awarded. The project scope is to paint all the hallways and the target is to complete 2 floors by the end of the calendar year. New Family Council bulletin boards will be installed on each floor when the painting has been completed. Wayne will be working with a designer to freshen up the main hallways and to have consistency of design throughout the building.
- Family Council will be more involved in the quarterly quality meetings and will have information to share with family members in our meetings.

### **Grace Arnedo**

Grace shared a presentation about the role of a Social Worker. It is attached and we hope you will take the time to read it. This presentation will help all of us understand how busy Grace is. She wears many hats and manages a large number of responsibilities. One responsibility that we are especially appreciative of is that she is the Wexford staff contact for Family Council.

### **Meet & Greet**

We are organizing a Meet & Greet for October 28<sup>th</sup>. Please mark this in your calendar. An invitation will be sent out closer to the date to ask for RSVPs. This will be an opportunity for family members to meet members of the Wexford leadership team.

### **Ministry of Long-Term Care Inspection Report**

We talked about the most recent Ministry of Long-Term Care inspection report. Inspectors were at the Wexford for a total of 8 days at the end of June and the beginning of July. Of note, the Wexford received a written notice about the air conditioning. We talked about this with Wayne and he let us know that the Wexford will be working on improving the air

conditioning system over the winter. There will not be any issues for warmth over the winter and all of the baseboard heaters have been upgraded recently.

**Free Palliative Care Series for Families & Care Partners**

Once again, this year, CLRI (Centres for Learning, Research & Innovation in Long-Term Care) will be presenting evidence-informed virtual education sessions on palliative care in long-term care. When family members have attended these sessions in the past, they have all found them to be very informative. Session #1 is Introduction to a Palliative Approach to Care. There are two new topics being presented this year, so if you have attended these sessions in the past, you might be interested in the two new sessions. The flyer for all of these sessions is posted on the Family Liaison Council bulletin boards on each floor and on the main floor near the kiosk and is also attached to this message.

**Books to Borrow from Grace**

This is to remind you that Grace has a number of books in her office that are available for family members to borrow. New on this list is a book published by OSSCO (Ontario Society for Senior Citizens Organizations) that is a collection of stories and poems from older people across Ontario. The complete list of available books is attached to this message.

We welcome your comments.

Regards,

Linda Strome and Barbara Retz  
Co-Chairs of the Wexford Family Liaison Council